

Higher Moor Farm - Accessibility Guide

Our team are always on hand with any questions you may have regarding your stay. This guide offers an in-depth look at our site and strives to answer any questions that you may have. If you feel we have missed something or wish to find out more about our site, then please contact us and a member of our team will help you.

Before your Visit

Once you have booked, you will receive your confirmation email. If you have any specific access needs, please contact us before your stay so that we may assign you the perfect pitch prior to your arrival. You can contact us via phone, email or through our social media channels. We are also able to accept Typetalk calls and are more than happy to take as much time as needed to ensure that your needs are met.

Checking In

When you arrive, you may pull up just outside our Farm Shop as that is also where you'll find our Reception Desk. If you require someone to check you in from your vehicle, please let us know in advance and we will ensure a member of our team is available to come out and check you in. You will then be shown to your pitch by a member of our team.



Accessing the Farm Shop

The doorway to our Farm Shop is 1.2M wide. There is a slight lip on the doorway. The shop operates a one-way system to ensure easy mobility for all our visitors as the space is limited. If you are struggling to get around, a member of our team can find and collect any items that you may require.



The Site & Facilities

Our site is on a slight incline. Some pitches are more level than others so if this is something that you would prefer, please let us know as soon as possible.



We have two large wet-rooms, an Accessible Bathroom and a Family Bathroom. If you require access to these, please collect a key from the Reception. They do not use a RADAR key.

The Accessible Bathroom has a low toilet, handrails, sink, shower and hairdryer. There are multiple places to sit, and there is a cord that may be pulled to alert staff if you require assistance. There are hard standing and tent pitches near to the bathrooms so let us know if you wish to be situated near to them.



Please note: Our Elson points are now enclosed (as of April 2026) so are difficult to access with a wheelchair. There is a ramp but there is minimal space for movement inside the unit – please let us know if you feel this may be an issue for you so we can accommodate accordingly.



Vintage Marquee and Horse Box Bar (High Season)

Our Vintage Marquee is a Higher Moor Farm staple! On evenings during High Season, we are joined by local food vendors and host all kinds of entertainment. From Punch and Judy, to Musicians, to Free Bingo nights. This is in the area closest to the Farm Shop which is on flat grass. The Marquee is on flat ground, and tables are well spaced inside. We also have outdoor seating with benches and tables.

The Bar is inside a Horse Box so has a large ramp for access, though this may be impractical for those with mobility restrictions. There is no hand rail and the ramp has a lip at the start of it. We can easily offer table service to those unable to access the bar, just alert a member of our staff when joining us for an evenings entertainment.



Pods & Lodges

Regrettably, our Pods and Lodges may not be suitable for everyone. All our Pods and Lodges have a minimum of two steps at the front door. If you have additional accessibility requirements, please contact us before booking to ensure that we can accommodate you.